



Product Name: Mini Chocolate Custard Slices Supplier: Iceland Foods plc

Overall Product Score: 39 Norm: 37 Max: 47 Min: 23 CMR Reference: 141211

Concept Appeal:

The competitive price was a key driver, helping to raise pre trial engagement in this frozen dessert.

Product Appeal:

Sales Potential:



The quality polarised opinions and impacted on ratings and overall score, which was close to the category norm.

Despite some reservations, this product was still an attractive proposition when looking for a viable party dessert option.



Fast Foodfax Verdict:

Part of Iceland's Party range - and available to co-incide with the festive season, this pack of 16 Mini Chocolate Custard Slices was an attractive proposition pre trial, especially when taking into consideration the competitive £1.00 price point. However, along with the price point came associated quality concerns, with many of the group accepting that the quality may not be of a high standard, taking the 'get what you pay for approach'. This indeed was the case for some, who found these frozen, bite sized slices to be 'soggy', with 'chewy pastry' and 'too squidgy - difficult to eat' after sampling, although significantly, there were an almost equal number who were less concerned, appreciating the 'smooth, creamy custard', ideal size and attractive appearance. Regionally, Northerners were more receptive (score:45) than their Southern counterparts (score: 32), with a near norm overall score of 39 achieved as a result. Relevant when looking for a convenient and economical option to included on buffets or at parties, these Custard Slices understandably attracted mainly occasional purchases.

| parties, these castara shees | anacistanaasi, t | activated mainly occasional parenases. |
|---------------------------------|------------------|---|
| Product Key Measures: | Mean Scores | Likes & Dislikes: (in their own words) |
| Pre Test Interest in Purchase | 3.49 | Price is good for quality /colourful box / good amount / lovely bite sized / good for Xmas / good size party cake / smooth & |
| Initial Appeal | 4.09 | creamy custard / the picture looks just like the product / |
| Appearance | 3.91 | amazing how they get 16 in the box / better than Tesco. |
| Smell | 3.70 | Soggy / not a lot of taste / pastry chewy like cardboard / squidqes out everywhere — difficult to eat / a bit sticky / |
| Taste | 3.56 | chocolate flavouring bitter. |
| Texture | 3.52 | Description of Product % Sales Potential |
| Packaging | 3.76 | Ideal for chilling out 39% |
| Health | 2.89 | For midweek 26% |
| Value for Money | 3.94 | I would recommend this product 22% Product Tested |
| Overall Impression | 3.54 | Ideal when entertaining 54% |
| Would Buy Intention | 3.28 | Weekend treat 37% Definitely 19% |
| Mean Total | 36.19 | Would buy on special offer 2% |
| Characteristics mean total | 36 | For kids 28% Probably 35% |
| Weighting factor | 2.5 | Not for me 26% |
| Overall product score out of 50 | 39 | A good standby 15% |



Test Details

Overall Sample Size: 54 Adults only Preparation: RTE Price: £1.00 Weight: 220g

Norm Category: 83 Frozen Cold Eating Desserts/Puddings Research Date: Tues 18.11.14